

Collaborating to improve access of video for all

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Abstract

Purpose

The purpose of this paper is to illustrate one library's role in the development of a new collaborative captioning service to provide accessible media for classroom use. This pilot project created a new workflow for on-demand captioning of videos.

Design/methodology/approach

Through collaboration and iteration, university and library personnel addressed the challenges involved in building new and improved services related to accessible media resources. Circulation and acquisition data were collected via Alma Analytics.

Findings

Working collaboratively enabled the expansion and improvement of specialized services to the deaf and hard of hearing community on campus.

Originality/value

While many libraries provide captioning for their communities, little is found in the literature to help others establish a similar service. This study demonstrates how collaborative planning can efficiently and effectively use resources and expertise to create a sustainable service, and it may provide an example that could be followed by other institutions with limited budgets.

Keywords

Academic
libraries

Library
services

Accessibility

Discovery

Collaboration

Closed captions

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