Six Sigma for Green Belts and Champions: Foundations, DMAIC, Tools, Cases, and Certification

By Gitlow, Howard S.; Levine, David M.


Howard S. Gitlow David M. Levine Financial Times Prentice Hall Left Flap $44.95 U.S. $64.95 Canada Thousands of companies have discovered the value of Six Sigma in streamlining operations, cutting costs, improving quality, and increasing profitability. Now, there’s a comprehensive guide to Six Sigma for the people who need it most: the "green belts" who manage Six Sigma, and the "champions" who drive it at the executive level. Two world-renowned experts, Howard S. Gitlow and David M. Levine, present a complete executive framework for understanding quality and implementing Six Sigma. They offer profound insight into both the business case and the challenges. Next, they systematically walk you through the five-step DMAIC implementation process, with detailed examples and real-world case studies. Drawing on their unsurpassed expertise, they present solutions for the most significant obstacles in Six Sigma implementation: How do you sustain your initiative? How can you tell if it's working? If not, how do you get it back on track? From manufacturing to...

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